

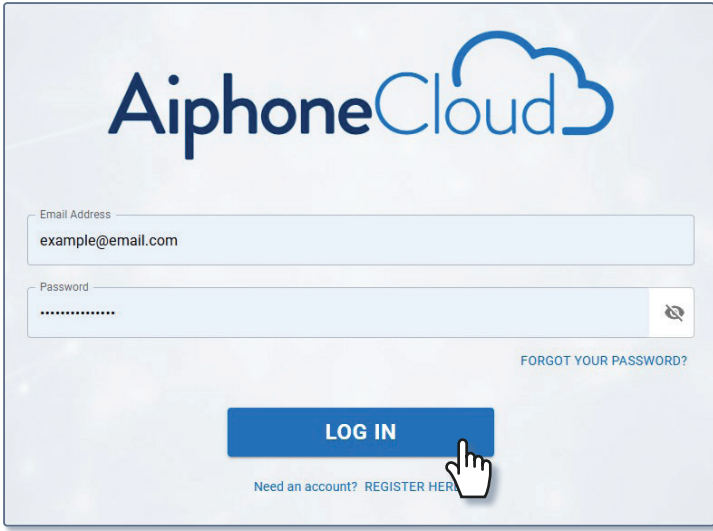
Aiphone Access Control

AC Nio™ Licensing Guide

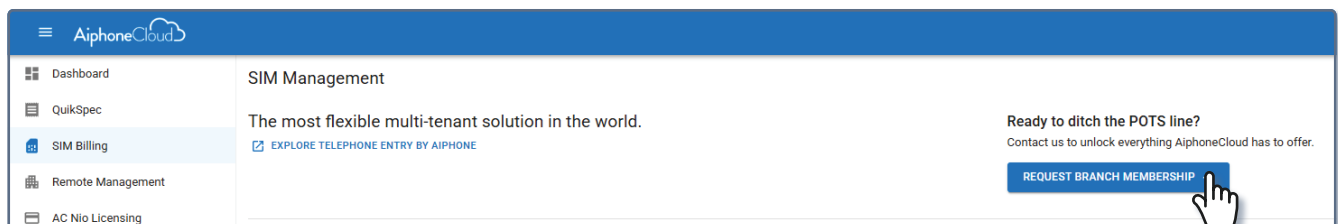
This guide goes over how to purchase and license an AC Nio software deployment. Licensing through AiphoneCloud is used for both cloud (hosted by Aiphone) or local deployments (hosted by the installer). If a local deployment is desired, a download link for the software is available in the AC Nio Licensing section of AiphoneCloud. These instructions assume the AC Nio software has already been installed.

Getting Started

Navigate to <https://aiphone.cloud>. If an account already exists and is tied to a branch, enter its credentials and click **Log In**. After logging in, navigate to **AC Nio Licensing** on the side menu.

The image shows the AiphoneCloud login interface. At the top is the AiphoneCloud logo. Below it are two input fields: 'Email Address' with the placeholder 'example@email.com' and 'Password' with a masked password '.....'. To the right of the password field is a small eye icon. Below the password field is a link that says 'FORGOT YOUR PASSWORD?'. At the bottom center is a blue 'LOG IN' button. Below the button is a link that says 'Need an account? REGISTER HERE'. A hand cursor is pointing at the 'LOG IN' button.

If an AiphoneCloud account has not yet been created, click **Register Here** beneath the log in button to make one, then log in as normal. Once the account has been created, navigate to **SIM Billing** on the side menu, then click **Request Branch Membership**. This will start the onboarding process, which can take up to two business days.



Navigate to **AC Nio Licensing** on the side menu, then click **Go To AC Nio Licensing** .

AC Series Access Control

An intuitive and scalable access management solution for organizations of all sizes

[EXPLORE THE AC SERIES AND AC NIO](#)

Ready to get started?
[GO TO AC NIO LICENSING](#)

A list of deployments registered to the user's branch will be displayed. If the deployment has been created but not licensed, click on its name to proceed. Otherwise, click **+ Deploy New License**

AC Nio Licensing

Purchasing, deploying and managing all your licenses

Company
Aiphone Americas

Branch
Aiphone HQ

[DOWNLOAD AC NIO SOFTWARE](#) [+ DEPLOY NEW LICENSE](#)

Deployment Name	IXG Site ID	Account Number	License Category	Deployment Type	License Status	License Expiration	Deployment Domain
Bens Auto Shop	-	-	AC Nio	Local	Unactivated	-	-

The download link for AC Nio is available on this page. It is not required for a cloud deployment.

Creating a New Deployment

Skip to the next section if the deployment already exists, but needs an activated license.

Select whether the new deployment will be hosted on a local PC or server, or whether it will reside on AiphoneCloud. If the AC Nio server deployment is associated with an IX|IXG Series system hosted on Remote Management, use the drop-down menu to select it. Click **Continue** .

Initiating a license deployment

Deployment Type

1

Choose a deployment type

Cloud

Cloud deployments are hosted on AiphoneCloud and require scheduled payments.

Local

Local Deployments are local to your system and require purchasing a license.

2

Connect your deployment to an existing site

Connecting to a site allows for easier site management/configuration with Remote Management

3

[CONTINUE](#)

Fill out the site information and click **Create Deployment**. For cloud deployments, this will include creating a custom subdomain that will be used to access the deployment.

Once a deployment has been selected or created, a license type will need to be applied to it. The terms will vary depending on whether it is a local or cloud deployment, and whether or not a prepaid license card was used.



If the Create Deployment button is greyed out, press Enter after entering the desired email addresses.

See this page for more information on licenses:
<https://www.aiphone.com/ac-license-options>

Selecting and Applying a License (Local Deployment)

Select the appropriate license and term for the site and click **Continue**

Follow the instructions on the next page to find **Licensing** on the side menu in the AC Nio software. Locate the deployment's **Request Key** and enter it on this page. Click the prompt to continue; the text will vary depending on if a prepaid code was used or not.

Leave the AC Nio software open.

Verify that the proper licensing selection was made. If prompted, fill out the credit card and other billing information. Click **Subscribe**.

← Aiphone Corporation

Subscribe

Subtotal

Sales Tax (10.3%)

Total due today

Pay with card

Email

Payment method

Card information

1234 1234 1234 1234

MM / YY

CVC

Cardholder name

Full name on card

Country or region

United States

ZIP

Subscribe

By subscribing, you authorize Aiphone Corporation to charge you according to the terms until you cancel.

Powered by stripe | Terms | Privacy

A Response Key will be displayed on the page. Follow the instructions to enter it in the AC Nio™ software to finish the licensing process. Check the box next to **You have updated your license in AC Nio using the response key**. This will complete the deployment steps.

← AiphoneCloud

LOG OUT

Back to License Management

License Details

Deployment Information

Deployment Billing

License History

License Management / Aiphone Corporation Deployment

Aiphone Corporation Deployment

Unactivated

Follow these steps to finalize your deployment

Method

Activation

Payment

Response Key

Response Key: XXXXX-XXXXX-XXXXX-XXXXX-XXXXX

Activate AC Nio License with Response Key before it expires.

Copy the Response Key above, paste it into AC Nio software, and click "Update My License".

Response Key

Update My License

You have updated your license in AC Nio using the response key

The **AC Nio Licensing** page will show that the license is active, the site's deployment type, and the license expiration date. Click anywhere on the line except the link beneath IXG Site ID to view the site's current status.

AC Nio Licensing

Purchasing, deploying and managing all your licenses

Search deployment name

DOWNLOAD AC NIO SOFTWARE

+ DEPLOY NEW LICENSE

Deployment Name	IXG Site ID	Account Number	License Category	Deployment Type	License Status	License Expiration	Deployment Domain
Bens Auto Shop	-	XXXX	AC Nio	Local	Activated	8/22/2026	-

Selecting and Applying a License (Cloud Deployment)

Fill in how many **Door Readers**, **I/O Expanders**, and **Elevator Cabs** that the site contains. There are also add-on features available in the bottom left corner. Pricing details will be listed to the right as hardware and features are added. Once the choices are made, click **Continue**.



If multiple sites are connected to the same subdomain, the number of station licenses required is for all sites combined.

AC Nio Licensing / Cloud Deployment Example

Cloud Deployment Example

Unactivated

Follow these steps to finalize your deployment

- Package
- End-User License Agreement
- Payment

Select Items in your package
Maximum discount for over 25 doors

Number of Doors:

Number of I/O Expanders:

Number of Elevator Cabs:

RECOMMENDED ADD-ONS

Action Plan
Powerful customizable scripts to automate tasks and events. ☐

Support for 12,000 Users
Increases the user limit from 2,000 to 12,000 in a single cloud deployment. ☐

[REQUEST SALES TAX EXEMPTION](#)

Package Value			
All price values are yearly values			
ITEMS	QUANTITY	UNIT PRICE	TOTAL
Doors	2		
Doors	1		
I/O Expanders			\$60
Total Discount			
Grand Total (without tax)			

[EXIT](#) [CONTINUE](#)

Accept the end user license agreement by clicking **Continue to Payment**.

AIPHONE SAAS AGREEMENT

Updated: May, 2025

IMPORTANT: AIPHONE CORPORATION ("AIPHONE") PROVIDES ACCESS TO AND USE OF THE AIPHONE SOFTWARE AND APIs AS PART OF THE ACCESS CONTROL SYSTEM (DEFINED BELOW) ON THE CONDITION THAT THE USER OF SAME ("CUSTOMER") ACCEPTS THE TERMS OF THIS AGREEMENT.

THIS AGREEMENT IS A LEGAL AND ENFORCEABLE CONTRACT BETWEEN CUSTOMER AND AIPHONE. BY ACCESSING OR USING THE AIPHONE SOFTWARE AND APIs AS PART OF THE AIPHONE ACCESS CONTROL SYSTEM, CUSTOMER AFFIRMS THAT IT HAS READ, UNDERSTANDS, AND AGREES TO BE BOUND BY THE TERMS AND CONDITIONS OF THIS AGREEMENT.

IF CUSTOMER DOES NOT AGREE TO ALL OF THE TERMS AND CONDITIONS OF THIS AGREEMENT, CUSTOMER SHALL NOT ACCESS OR USE, OR SHALL CEASE ACCESS AND USE OF, THE ACCESS CONTROL SYSTEM.

For good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties agree as follows:

☒ Check to indicate you have read and agreed to the terms of the End User License Agreement

[BACK](#) [CONTINUE TO PAYMENT](#)

Cloud Deployment licenses are charged per device. Verify the prices before continuing. Fill in the payment details and click **Subscribe**.

Alphone Corporation

Subscribe to D-AC-NIO-CLD-1-2 and 2 more

D-AC-NIO-CLD-1-2
No Cloud License for Doors 1-2
Qty 2, Billed annually

D-AC-NIO-CLD-3-12
No Cloud License for Doors 3-12
Qty 1, Billed annually

D-AC-NIO-CLD-IO
No Cloud License per I/O Expander Board
Qty 1, Billed annually

Subtotal

Total due today

Pay with card

Email

Payment method

Card information

1234 1234 1234 1234

MM / YY CVC

Cardholder name

Full name on card

Country or region

United States

ZIP

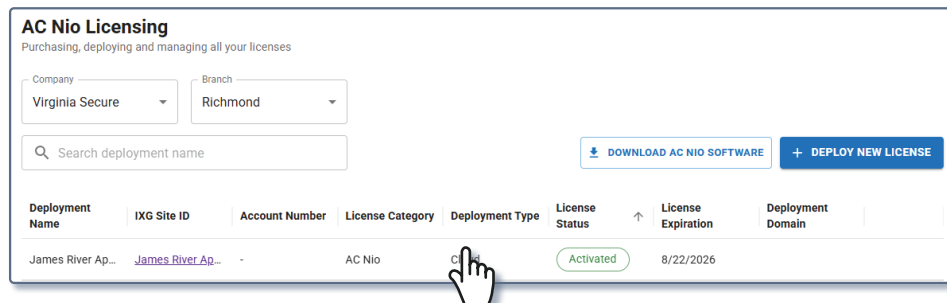
[Subscribe](#)

By subscribing, you authorize Alphone Corporation to according to the terms until you cancel.

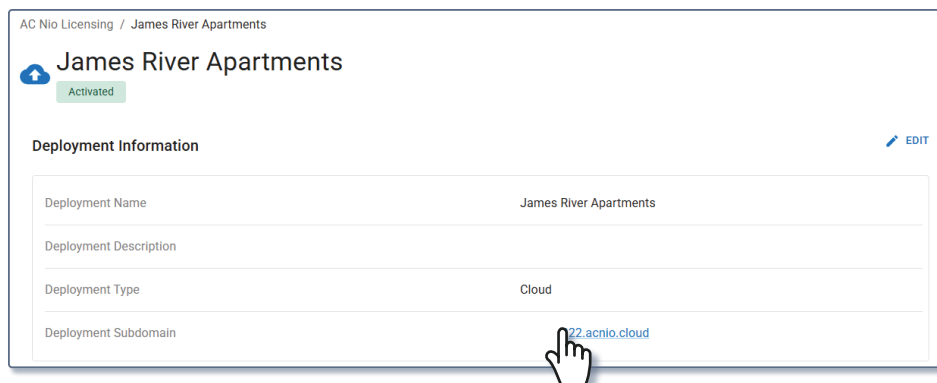
Powered by [stripe](#) | [Terms](#) | [Privacy](#)

This will create the deployment in AiphoneCloud. After payment, the deployment may take up to fifteen minutes to complete. The user who created the deployment will receive an email with a link to create the deployment's first administrator account when it is ready. The deployment cannot be accessed until this step is completed.

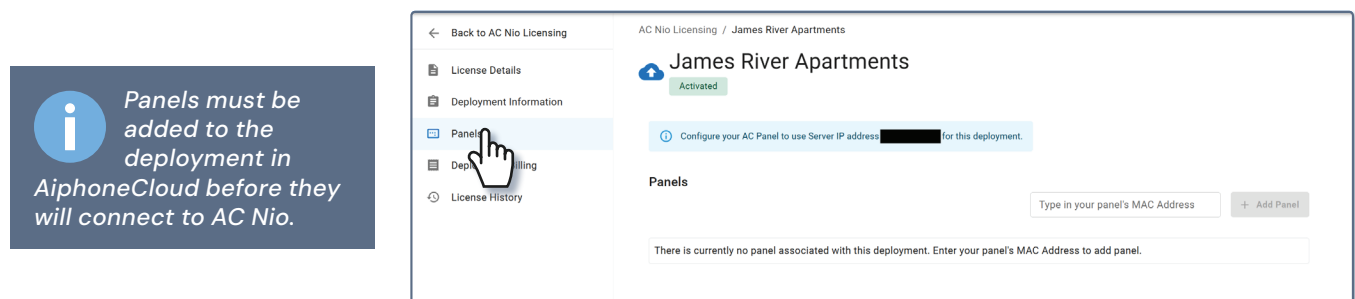
The newly created administrator account will open straight into the deployment. To return to the site later, navigate to the **AC Nio Licensing** page on the side menu. Click anywhere on the line except for the **IXG Site ID**.



The URL for the deployment will be listed next to **Deployment Subdomain**.



Cloud deployed systems are programmed as normal with two exceptions. One is that the license will already be applied. The other is the process for adding panels. This is done by manually entering their MAC addresses in the **Panels** section of the cloud deployment.



See the **Aiphone Access Control Quick Start Programming Guide** for more instructions. The steps to set up a cloud deployment are the same, except that the software license will already be applied.

Aiphone Access Control Quick Start Guide: <https://www.aiphone.com/ACSeriesQuickStartGuide>